



136 Commercial Ave.
 Ajax, ON L1S 2H5
 905-427-8165
 905-427-3701



#200-114 Dundas St. E.
 Whitby, ON L1N 2H7
 905-666-8847
 905-430-0694



75 Richmond St. W.
 Oshawa, ON L1G 1E3
 905-579-8482
 905-435-0352



132 Church St.
 Bowmanville, ON L1C 1T5
 905-623-6814
 905-623-0221

50th Anniversary!

In 2012, JHS Durham will be 50 years young! Help us celebrate the milestone by sharing your experience with us. Did you use one of our services to advance your goals? Did you volunteer with us, or work as one of our staff for a time? Do you have something you would like to share about a connection you've had with JHS? Let us know. Contact jhsdurham@jhsdurham.on.ca to share your story.

DONATE TODAY!

Our ability to meet the needs of our community relies on the support of people just like you. Using our website at: jhsdurham.on.ca you can make a donation online, and get a tax receipt delivered right to your e-mail instantly and easily.

You can also get more info about all of our programs and services, current news, upcoming workshops and events, and more at our other program websites:

jobconnectdurham.ca

thefirehouse.ca

jhslearn.ca

Board of Directors

Gord Brook (President)
 Jim Adams (Vice President) *
 Cliff Lehman (Treasurer)
 Abb Gilbert (JHS Ontario Rep.)

Debra Hastings

Rob Snell

Hugh Peacock

Steve Gyorffy

Peter Stephenson

Ted Marks

Trish Patterson

* resigned during year

JohnHoward 2010-2011 Annual Report

SOCIETY OF DURHAM REGION

Effective, just and humane responses to crime and its causes.

The John Howard Society of Durham Region (JHS) is a non-profit, social service agency that has been serving the region since 1962. We are dedicated to assisting men and women, individuals and families, youth and adults with programs and services in areas such as relationships, counselling, employment, literacy, housing, eviction prevention, crime prevention, harm reduction, parenting and more. Most of our services are free.

Programs & Services

- Active Parenting
- Anger Management (Youth & Adult)
- Community Alternatives for School Suspension
- Counselling Services
- Dads Aiming for Direction & Support
- Employment Services
- Extra-Judicial Measures
- Housing Services
- Firehouse Youth Centre
- Learning Alternatives
- Multi-Systemic Therapy
- Pardons Assistance
- Project X-Change
- Residence Program
- Summer Jobs Service
- Teen Education & Mothering (T.E.A.M.)
- Youth in Transition

Message from the President & Executive Director	2
Summary Statement of Operations	3
Volunteers	4
Sponsors & Funders	5
JHS Staff	6
Community Involvement	7



March 2011—NEW LOCATION!

Our Whitby office moved to 114 Dundas St. E. in downtown Whitby, right above the Hakim Optical. Come see us in our new space! Our Whitby Residence also moved the same week, and offers a great new environment for this independent living skills program.

Printing services by:



Message from the Executive Director & President

A young man walks in the door, he's here to attend an anti-theft group program. A single mom is sitting with a Housing worker, getting help both with re-acquiring lost I.D., and with finding a new affordable place to live with her children. An experienced worker of about age 45 is reviewing his resume content with an employment counselor, trying to find the right style to land an interview. These are just a few examples of the people coming to JHS on a daily basis, year round, needing a hand up with some part of their life.

In 2010/2011, JHS Durham provided over 7,000 hours of counseling to groups and individuals. More than 5,000 people came to us for help with their employment needs. The Firehouse Youth Centre in Clarington was accessed over 1200 times by local youth for after school programming. And our 3 housing workers aided over 2000 people with services ranging from escaping abusive relationships and creating a home budget, to connecting them with affordable housing, food banks, clothing, or basic needs.

Our core values continue to focus on the needs of those who have experienced conflict with the law, and with those who are at-risk of becoming involved with our justice

system. Through Diversion, John School, and Extra Judicial Measures programs, we reach youth and adults first-hand to impart understanding of impact that negative choices have on themselves, and those around them. This past year, we worked with hundreds of people through these services.

As a non-profit United Way member agency, we make every dollar deliver value. Credit for our success at this is due in no small part to the many companies throughout Durham and beyond that engage in charity-minded pricing of goods and services. The long list of those we've had the pleasure to work with can be found later in this report, many of which have been good corporate citizens of Durham for many years.

As we near our 50th year of service in Durham, we face a broad range of challenges; population aging, the growth in the number of new Canadians, the need for improved access to services in the north, and changes in the political landscape. Retaining skilled staff to meet and succeed with these challenges requires the continued support and help of individuals and groups throughout Durham Region.

Bill Fry, *Executive Director*
Gordon Brook, *President*

“Our core values continue to focus on the needs of those who have experienced conflict with the law...”

Community Involvement

- Ajax Board of Trade
- Ajax Community Safety Committee
- Canada Day at Lakeview Park
- Central East Opening Doors Planning Committee
- Centralized Intake Steering Committee
- Champions for Youth Committee
- Coalition for Action Against Bullying in Durham Region
- Communities with Brooms (Oshawa)
- Community Literacy Ontario
- Concurrent Disorders Network of Durham Region
- Crime Prevention Council Durham
- DACH - Durham Advisory Committee on Homelessness
- Durham College Community Services Programs Advisory Committee
- Durham Continuing Education Centre
- Durham District School Board
- Durham Harm Reduction Coalition
- Durham Healthy Schools In Action
- Durham Region Employment Services Implementation Group
- Durham Region Enhancing Rural Social Planning - Advisory Committee
- Durham Region Immigration Portal Committee - Content Development
- EJM Partnership Committee
- Enhancing Social Planning (Rural Durham)- Advisory Committee
- Family Court Community Resource Committee
- Firehouse Fright Night 2010
- George Brown College
- Healthy SexYOUTHality Coalition Committee
- Human Service and Justice Coordinating Committee
- JHS Ontario Pension Committee
- KPRDSB - Threat Assessment Protocol Writing Committee
- Literacy Service Planning Committee - Durham Region
- MCYS Frontline Training Committee
- Ontario Association of Youth Employment Centres (OAYEC)
- Oshawa Business Improvement Association
- Ontario Family Group Conferencing Coordinator Roster
- Ontario Harm Reduction Distribution Program
- Ontario Literacy Coalition
- Ontario Needle Exchange Coordinating Committee
- Ontario Network of Employment Skills Training Projects (ONESTEP)
- PCNCCDSB - Safe Schools Committee
- Project Take the Lead (Ajax Youth Centre)
- Safe City Oshawa Partnership
- Sex Trade Support Circle
- Sir Sandford Fleming College
- Teen Education and Mothering Clarington - Steering Committee
- University of Ontario Institute of Technology
- Whitby Chamber of Commerce
- Whitby Film Fest
- Whitby Youth Council
- Youth Justice Network
- Youth Service Network

We're proud to be active with a large number of committees and agencies all across Durham, and the Province.

Engaging like-minded service providers and community members enables our staff to bring more to the table for the benefit of our clients, and to remain on top of changes in local needs.

Thank you to all our partners for working towards a stronger Durham!



The Staff of JHS Durham

4 Years or Less

Wayne Hingston	Jeff Belbeck	Rachel Lucas
Diane Westerman	Bernie Gardiner	Angela Mazurkiewich
Denise Douglas Murray	Suzette Campbell Morrison	Christie Bowes
Margaret Beck	Maryjo Mahon	Cassandra Duncan
Glenda Leahey	Daniel Dipede	Christine Demchuk
Pauline Kirkpatrick	Hillary Matassa	Don Grant
Christina Colacicco	Adrianna Sloan-Vanderneut	Holly Norwick
Jennifer Buma	Craig Bowers	Naomi Barclay
Kelly Jackson	Heather Boswell	Dane Jeffrey
Chris Newman	Paige Marlow	Desiree Caprietta
Brenda Forder	Cheryl McLeod	Kate Coroghly
Karema Burnett	Heather Martin	Jennifer Lenis
Ben Commodore		

5 to 9 Years

Ashley Romano *
 Beverley Oke-Hickey *
 Sabiha Abo *
 Rhonda Moser
 Agatha Firek
 Veronica Breen
 Gisele Whalley
 Dean McDonald
 Christina Barrow
 Susan Maxwell
 Michelle Heald
 Patti Harrington

10 to 14 Years

Paul Dobbs *
 Laurie Croft
 Cheryl Thompson
 Maria Perrino
 Judy Gales

15 to 19 Years

Barb Hume
 Beth Whalen
 Maggie McCallum
 Pat Oliver

20 to 24 Years

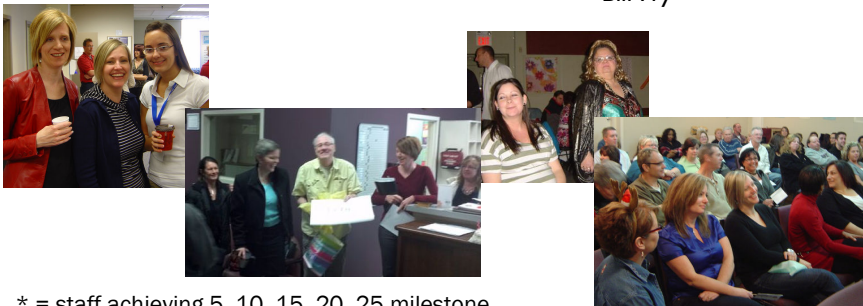
David Smith *
 Dianna Eastwood
 Jan Langlois
 Joelle Morey
 Shelley Lawrence

25—29 Years

Maureen Bandola

Over 40 Years!

Bill Fry



* = staff achieving 5, 10, 15, 20, 25 milestone

John Howard Society of Durham

Statement of Operations For the Year Ended March 31, 2011

Revenue	<u>2011</u>	<u>2010</u>
United Way Grants	378,488	345,617
Government Funding	4,577,512	3,901,880
All Other	383,511	368,651
Total Revenue	<u>5,339,511</u>	<u>4,616,148</u>
Expenses		
Salaries and Benefits	3,328,623	3,333,249
Training/Subsidies	649,228	512,214
Occupancy	250,522	227,198
Office	228,212	174,420
All Other	461,635	321,610
Total Expense	<u>4,918,220</u>	<u>4,568,691</u>
Earnings before amount refund-able	421,291	47,457
Amount refundable to funders	132,481	129,650
Excess of revenue over expenses	<u>288,810</u>	<u>(- 82,193)</u>

The full audited financial statements are available on our website at:
www.jhsdurham.on.ca/aboutus

From the operating surplus, \$52,035 was used to cover the prior year's deficit, and some was used to acquire capital assets, leaving a final operating surplus of \$9,489.

Our Vital Volunteers...

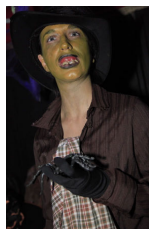
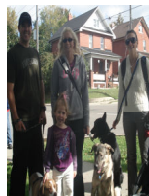
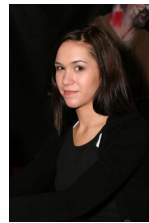
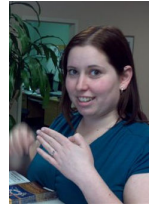
Adam Evans		
Alana Smith		
Alexandra Horlatsch		
Amanda Nippard	Emma Barrow	
Amanda Sidock	Eric Barrow	
Amber McLeod	Farrah Abdulla	
Amelie Marlin	Gage Bigham	Meagan Orozco
Amy Morris	Grant Semelman	Mel Grant
Andrea Ramsden	Heather Boswell	Melodie Andrus
Barb Sedore	Hope Stacey	Nancy Martin
Brenda Forder	Howard Smith	Nathan William
Brody Campbell	Jackie Best	Nicole Dellamora
Cam Bath	Janet Rourke	Pam Stuckless
Cameron Babcock	Jason Barrow	Patricia Roberts
Candice Guimond	Jennifer Wilder	Penny Foulds
Carol Veenstra	Jeremy Lemoine	Rebekah Olson
Cassy Wagner	Jesse Gazic	Ron Hooper

Volunteers enhance the work we do. These 102 selfless helpers have been active as tutors and tour guides, painters and program support, counsellors and career guides, and any number of other roles. These are students that have chosen us for their placement, and members of the public who give freely of their time. Thank you to everyone for your kindness, care and commitment to our clients.

Cheyenne Daniels	Jessi Murray	Ron Hoven
Chris Topham	John Fenn	Ruth Belbeck
Cindy Johnston	Jordan Ring	Rylan Morey
Cindy MacLeod	Jordyn Allen	Samantha Baker
Claire Brook	Josilyn Rodrigues	Samantha Matthews
Conauly Russell	Justin Jessop	Samantha Eastwood
Connor Bowes	Kadene Scarlett	Sandra Garland
Courtney Rogers	Karen Burns	Sidney Judd
Courtney Tustin	Karen Schroor	Skylar Whalley
Cynthia Arsenault	Kasia Skowronski	Steve Hickey
Dani Mosey	Katie Verriest	Steve Spawlett
Daniel Squires	Katrina Russell	Stevie Judd
Danielle Bela	Kaylene Pascoe	Sue Fry
Danon Morey	Kelly Moon	Sue Vanderkwaak
Darren Judd	Kim Crossman	Sylvia Hingston
Diane Corazza	Krysten Joudrey	Ted Iwanczyk
Emily Hancock	Laurie Hancock	Thomas Hunter
Emily White	Lillian Russell	Wally Rourke
	Madison Smith	Walter Mueller
	Matt Bishop	Whitney Ricard
		Woytek Kozlowski
		Zainab Godwin

Our Spectacular Sponsors...

3 Faces of Eve	KX96 FM Radio
Apple Auto Glass (Oshawa)	LGS Sportswear
Art Gallery of Ontario	Loblaws (Oshawa)
Baagwating Community Association	Long & McQuade Oshawa
Bathe & McLellan	MAC Cosmetics
Beaches Tanning Salon	Menzies Salon & Spa
Bowmanville Foundry	Ontario Power Generation
Bowmanville Zoo	Oshawa Community Church
Cdn. Students for Sensible Drug Policy	Oshawa Moose Lodge 2132
Canadian Tire of Bowmanville	Oshawa/Whitby This Week
CAW Social Justice Fund	Radiant Communications
CKDO Radio	Regional Municipality of Durham
Clarington This Week	Rogers TV Durham
Class Act Dinner Theatre	Rotary Club of Bowmanville
Delta Bingo	Royal Ashburn Golf Club



Every donation counts. Financial and in-kind donations are an important supplement that can offset some program delivery costs. It could be in the form of a discounted rate for service, free product, "adopting" a family at Christmas time for a hamper, free use of facilities, or a donation of expertise. Your contribution goes beyond the value of a dollar, touching individual lives where its needed most.

Dr. Paul Semotiuk	SNAP Newspapers
Frosty John's	SOLE Leadership Class (Bow. H.S.)
General Motors Center Oshawa	Swish Maintenance Ltd.
Hunter's Horn (Whitby)	Then & Now Sounds
Jungle Cat World	Vos Independent Grocers
Kawartha Food Share	Walmart (Oshawa)
Kellar Williams	Win Valley
Kings Court Catering	Zellers (Bowmanville)

Our Fantastic Funders...

Funding makes the difference. Our funders, a mixture of government and community-based resources, make it possible for the provision of grass-roots programs. Thank you for your continued financial confidence and support of social programming. Without you, our communities wouldn't be the strong, productive and safe environments that we enjoy today.

- Industry Canada (CAP) Program
- Ministry of Community & Social Services
- Ministry of the Attorney General
- Ministry of Training, Colleges & Universities
- Municipality of Clarington
- Public Health Agency of Canada
- Region of Durham Health Department
- Region of Durham Housing Department
- Trillium Foundation
- United Way of Durham Region